

SERVICE HOTLINE

Number: 021/2026
Date: 26 February 2026

Issued By: Market Data
Information Services

REMINDER OF DISCONTINUATION OF EMAIL PUBLICATION EQUITY NON-RESIDENT NON-LIVE MARKET DATA PRODUCTS

The JSE issued a notification via [Service Hotline 119/2025](#) regarding the strategic decision to transition away from disseminating Equity Non-Resident Statistics data via email, due to potential challenges associated with this delivery method.

To address the challenges noted in the hotline, the JSE introduced a new suite of enhanced Equity Non-Resident data products that are available exclusively via the [Marketplace](#)

This service hotline serves to remind you that all Equity Non-resident non-live market data products, disseminated via e-mail, will cease to be provided after Friday, **27 February 2026**.

If you want more information, refer to the product(s) you wish to subscribe to in the [Marketplace](#). If you have questions or would like to be further assisted with subscription to this new data product(s), contact your Market Data Account Manager or send an email request to MDClients@jse.co.za

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers
- Information Delivery Portal

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za